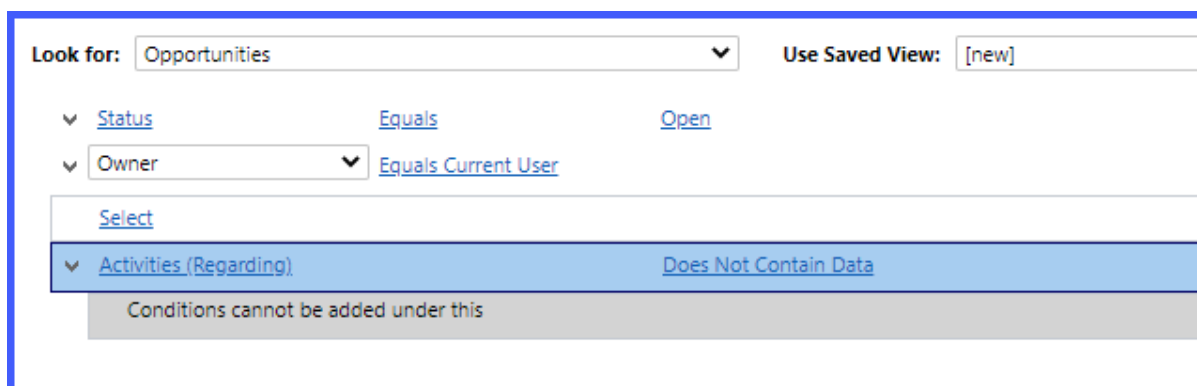


One of the less-often used options is to report on records using **Contain** or **Does Not Contain** data.

This can be particularly useful if you want to track and monitor communications:

- Are your sales opportunities being followed up?
- Which open activities relate to open Cases?

**Example 1:** Open Opportunities, owned by the currently logged in users that do not have an activity related to them.



Look for:  Use Saved View:

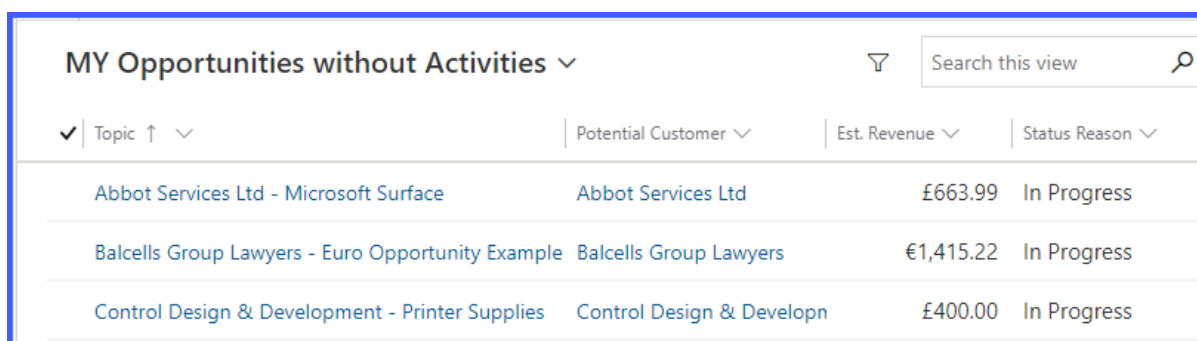
▼ [Status](#) Equals [Open](#)

▼  Equals [Current User](#)

[Select](#)

▼ [Activities \(Regarding\)](#)

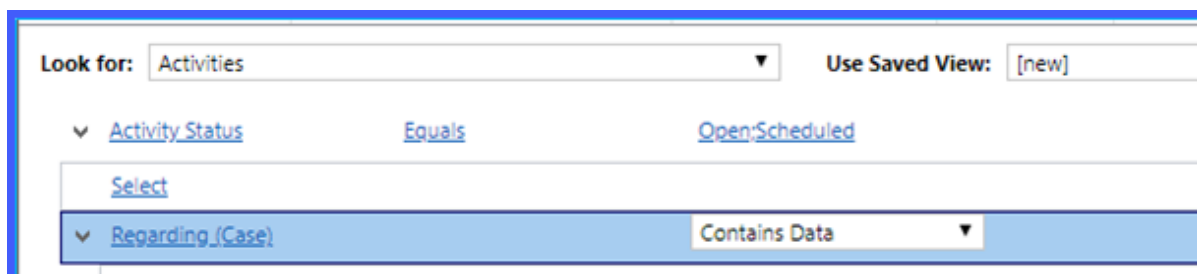
Conditions cannot be added under this



MY Opportunities without Activities

Topic ↑	Potential Customer	Est. Revenue	Status Reason
Abbot Services Ltd - Microsoft Surface	Abbot Services Ltd	£663.99	In Progress
Balcells Group Lawyers - Euro Opportunity Example	Balcells Group Lawyers	€1,415.22	In Progress
Control Design & Development - Printer Supplies	Control Design & Developn	£400.00	In Progress

**Example 2:** All Open Activities that ARE related to Cases.



Look for:  Use Saved View:

▼ [Activity Status](#) Equals [Open;Scheduled](#)

[Select](#)

▼ [Regarding \(Case\)](#)

As a Case may have more than one Open Activity, it may appear more than once in the View.

<input type="checkbox"/>	Case Number (Regarding) ↑	Subject	Activity Type	Activity Status
<input type="checkbox"/>	CAS-01224-K7W7X1	Item defective on delivery	Phone Call	Open
<input type="checkbox"/>	CAS-01224-K7W7X1	Ensure item is dispatched again and delivered	Phone Call	Open
<input checked="" type="checkbox"/>	CAS-01228-R4R6L0	Ask Regional Manager to Call Back	Task	Open
<input checked="" type="checkbox"/>	CAS-01230-P5Y4B7	Customer not happy with the response	Task	Open